

Other solutions

Seamless Experiences, Advanced Technology: Redefining Business Management and User Experience

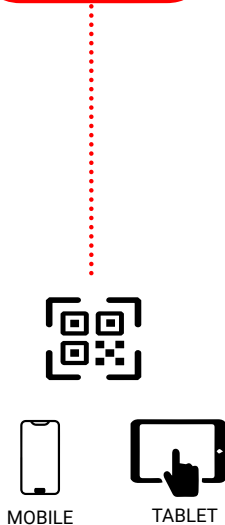
DYNAMIC QR
SMART QUEUE MANAGEMENT



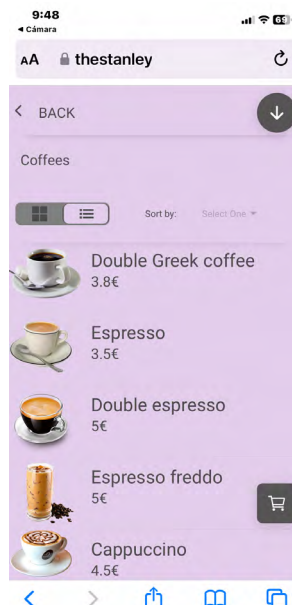
ADDONS SERVICES
Dynamic QR



At any point you have chosen to place QR codes, a visitor can simply, with their mobile camera, 'read' where the queue is progressing and receive a notification when their number comes up for service, bar orders, promotions, etc...



REF.	MOD.	DESCRIPTION
SOFTWARE		
10210	CSU 001	Cloud Connect Server
10310	FMO-020	QR dynamic code



ADDONS SERVICES

Intelligent queue management

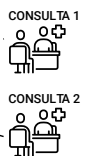
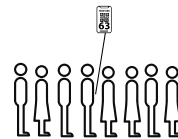
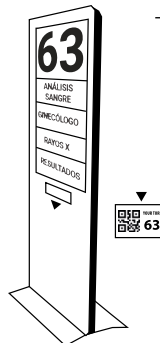
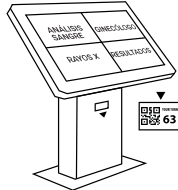
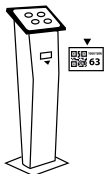
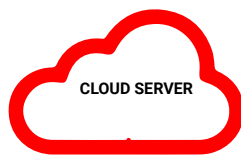
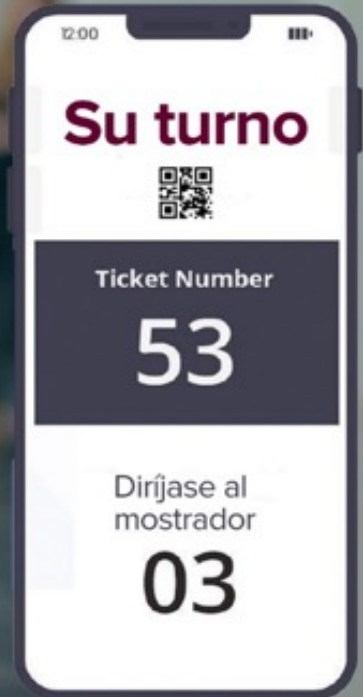


INTELLIGENT QUEUE MANAGEMENT

The user scans the code to avoid queuing, which has several advantages

- Controlled access
- Visual notification by traffic light
- Contactless or printed banknotes
- Constant updating throughout the area
- Multiple use of monitors/totems for informational or advertising purposes

Compatible with any TV, without the need to change the existing equipment. Possibility of special installations for kiosks, stands, videowalls...



REF.	MOD.	DESCRIPTION
SOFTWARE		
10210	CSU 001	Cloud Connect Server (in the cloud)
10321	FMO-31	Intelligent queue management
10322	FMO-32	Additional queue
10323	FMO-33	Additional user
HARDWARE		
10002	ICONN 200S	Set-top-box Connet for digital signage

Customer success

Your satisfaction, our mission: support and professional services tailored to your needs.



Customer Success

Support

At Fagor Multimedia Solutions, we pride ourselves on providing exceptional support services that ensure customer satisfaction with every interaction. We collaborate closely with our customers and integrator partners to optimize the value chain and provide efficient and customized solutions.

We highly value the collaboration with our certified partners through our Partner Program, who play a crucial role in delivering high-quality support and customer satisfaction.

To ensure the best support service across all lines (1, 2 and 3), we work closely with our integration channel, certified partners and Fagor Multimedia Solutions' R&D and technical support team. We are committed to providing exceptional support to cover all your needs, backed up by service level agreements that guarantee

fast and effective responses to any eventuality. Our goal is to ensure that your support requirements are met in a timely and professional manner.

Your success is our top priority.

This commitment to service excellence is reflected in every aspect of our work. We are here to ensure that your experience with our solutions and services is flawless, giving you the peace of mind and confidence you need to achieve your goals.

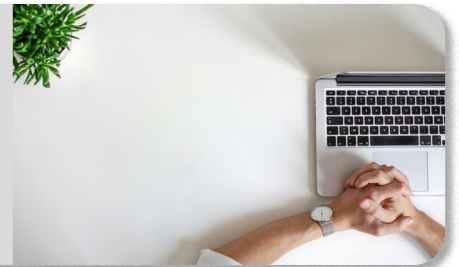
Professional Services

At Fagor Multimedia Solutions, we offer not only exceptional products, but also a full range of professional services designed to add value to your projects and optimize your operations. Our professional services are based on three fundamental pillars:

01

Solution Architecture and Technical Consulting

Our team of solution architecture and technical consulting experts is dedicated to helping you design and implement customized technology solutions that are perfectly suited to your specific needs.



02

Implementation and Go Live Services

Our implementation and go-live services are designed to ensure a smooth and seamless transition to your new technology solutions. We manage the entire value chain, from physical installation to configuration and integration with your existing systems.



03

Training and Business Continuity

We offer a wide variety of training programs designed to train your staff in the effective use of our technology solutions. Our goal is to provide the necessary skills and knowledge to both the end user and the integration channel to ensure the long-term success of the technology investment.



Contact us



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